AppleCare technician training in the East Valley

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MESA, Arizona -- Jan. 14, 2021 --- Mesa Community College, the only college in Arizona to offer the AppleCare Technician certificate program, offers two eightweek, for-credit, evening AppleCare courses this spring. The courses incorporate curriculum from Apple's Learning Tracks for Macs and iPhones and may be completed in one semester.



"Students completing the AppleCare Technician program will be highly qualified to obtain employment assisting consumers with Apple products and services," said Diane Meza, MITI-East Valley director. "The courses offer entry level or incumbent IT workers opportunities to increase their skills and knowledge of Apple products and be able to troubleshoot Mac, iPhone and iPad devices."

Students successfully completing this new MITI-East Valley program will be prepared to earn the Applecare iPhone Certification and Applecare Mac Certification credentials demonstrating their knowledge and expertise in servicing Apple products.

The first AppleCare course, iPhone Certification (BPC260) begins at 6 p.m. on Jan. 20 and the second course, MAC Certification (BPC262) begins March 22. Both classes are offered Live Online, meaning students meet with faculty, as a class, online during a specific day and time. Visit mesacc.edu/applecare for additional information.

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The Maricopa IT Institute-East Valley (MITI-East Valley), a collaborative between Chandler-Gilbert Community College, Mesa Community College and Scottsdale Community College, meets the emerging technological workforce's demand for talent in areas of app development using Swift/Xcode, big data, cloud computing, mobile technology, and the Internet of Things. Course offerings focus on entry and mid-level career readiness for the IT sector, including courses to up-skill incumbent workers. Learning opportunities are offered in-person, online, hybrid and in compressed scheduling models to efficiently and effectively ready students to serve local businesses.

Mesa Community College is nationally recognized as an Aspen Prize Top 150 U.S. Community College and is known for service learning, career and technical programs, civic engagement and innovative approaches to education. The college has served as a resource for career readiness, transfer education, workforce development and lifelong learning throughout its 50-year history. Host to more than 30,000 students annually, MCC offers degree and certificate programs online, and at its two campuses and additional locations. Through Guided Pathways with Integrated Support Services, MCC is transforming the ways it champions student success, college completion, university transfer and career attainment or advancement. MCC is a Hispanic Serving Institution and more than 50% of its students are the first in their family to attend college. Its American Indian Institute serves 22 federally recognized Arizona tribes and more than 30 out-of-state tribes. The diverse student body includes more than 400 international students representing over 60 countries. Award-winning faculty are dedicated to student success, providing the education and training that empowers MCC students to successfully compete in the workforce. Located in the East Valley of Phoenix, Arizona, MCC is one of 10 colleges in the Maricopa County Community College District. Visit mesacc.edu to learn more.

MCC is accredited by the Higher Learning Commission (HLC), hlcommission.org.

The Maricopa County Community College District (MCCCD) is an EEO/AA institution and an equal opportunity employer of protected veterans and individuals with disabilities. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, age, or national origin. A lack of English language skills will not be a barrier to admission and participation in the career and technical education programs of the District. MCCCD does not discriminate on the basis of race, color, national origin, sex, disability or age in its programs or activities. For Title IX/504 concerns, call the following number to reach the appointed coordinator: (480) 731-8499. For additional information, as well as a listing of all coordinators within the Maricopa College system, visit www.maricopa.edu/non-discrimination.

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